

Partnering with Consumers

At the Toowoomba Hospice we believe that our clients are partners in their own care and effective partnerships exist when people are treated with dignity and respect, information is shared, and participation and collaboration is encouraged and supported (Australian Charter of Healthcare Rights (2019) & Australian Commission on Safety and Quality National Standards Version 2 (2019)).

In a year of very uncertain times while each of us faces the COVID-19 pandemic in our own way, the Toowoomba Hospice has been focused on continuing to support our clients, their carers and family members in the best and safest way possible.

Now we invite you tell us how well we have done.

As an organisation, the Toowoomba Hospice is committed to partnering with consumers, providing the expertise which supports our decision making and enables staff to be more confident that we are delivering the service that the community wants us to deliver.

What thoughts would I
like to share at the
forum?

Your Invitation

As a valued client, family member, friend, volunteer or interested community member, you are invited to attend the Toowoomba Hospice Partnering with Consumers Forum.

FORUM TOPIC:

The COVID -19 Pandemic and what it means for you?

Questions include:

- ✓ How well have we responded to this situation?
- ✓ Have you/your family member/s felt supported?
- ✓ What worked well?
- ✓ What could we have done better?
- ✓ What extra/other things do we need to do?
- ✓ Were you/are you able to get the information you need?

VIRTUAL FORUM

Via: ZOOM Video Conferencing

Date: Thursday 8 October 2020

Session Times: 10.00am to 11.00am

OR

5.00pm to 6.00pm

RSVP: Tuesday 6 October @ COB

Once registered, invitees will be emailed a ZOOM link

To RSVP please contact Jodie Turner, Administration Assistant, via:

Email: admin@toowoombahospice.org.au

Phone: 07 4659 8500

We look forward to chatting with you then!