

Novel Coronavirus (COVID-19) Response & Precautions

Toowoomba Hospice has adopted a highly preventative COVID-19 safe plan.

Prevention, control, and management of COVID-19 is based on the latest and best medical advice.

Extensive infection control and hygiene management systems are in place.

Our Coronavirus Response Team is receiving daily updates from public health officials.

Please be assured that we remain committed to our long-standing service to the community and to clients in need and, where possible, we will continue to operate all essential services.

For further inquiries, please contact Toowoomba Hospice and make an enquiry.

Vaccinated staff

All staff, including volunteers working at the hospice are double vaccinated as per the 15th of December 2021 mandated hospital direction. [Workers in a healthcare setting \(COVID-19 Vaccination Requirements\) Direction](#)

Visitor rules

To protect our clients, their families and staff, Toowoomba Hospice has implemented a range of infection control procedures and restrictions across our services to minimise the spread of COVID-19.

We ask that you do not enter The Toowoomba Hospice site if you:

1. are suffering from flu-like symptoms or are unwell,
 2. have been in contact with a case of COVID-19 (coronavirus),
 3. have been overseas in the past two weeks (you are required to be in self-isolation)
 4. have been in a COVID-19 [hot spot in the past 14 days](#)
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Reminders

- Check in with the QR code and provide evidence of Covid 19 vaccination status to our staff. As of 5pm the 17th of December 2021, anyone over 16 years of age entering a healthcare facility, including contractors, cannot enter if they are not vaccinated unless for an end-of-life visit or is unable to have the vaccination because of a medical contraindication and has evidence of this.
- Friendly staff will assist those who do not have a device to sign in.
- Please always maintain social distancing (1.5 metres)
- On entering and exiting the Hospice facility, as well as during your stay, you will be required to use hand sanitiser.
- Visiting hours: please contact the Hospice Registered Nurse, or Clinical Nurse to make an enquiry.
- Visiting hours are dependent on current Queensland Health Covid-19 Directives as well as the wishes of the client and their family.
- Visits must take place in the client's room or garden.
- Visitors will be required to complete a health questionnaire upon arrival and have their temperature checked.

We also encourage family and friends to make phone calls, Skype and FaceTime (mobile video) to stay in touch with clients or you can send a message online to info@toowoombahospice.org.au.

Thank you!

To all our wonderful essential staff, families and customers for your work, your support and kindness in these challenging times.

Coronavirus Health Hotline [1800 020 080](tel:1800020080) (Operates 24 hours a day, seven days a week. If you require translating or interpreting services, call 131 450)

Resources for the most current and reputable information

[Australian Government COVID-19 health alert](#)

[Queensland Government COVID-19 health alert](#)

Follow and Like [Queensland Health's Facebook page](#) to stay up to date with the latest information.

This page is being updated regularly. Last update – 12 midday (AEST), Thursday 16th of December 2021.